

frequently asked questions

Do you offer trading accounts?

Yes! We offer a 30-day account from statement, simply complete the credit application form on our website.

I don't have time to order over the phone!

Try our user friendly web ordering at www.emergencyoffice.com.au a demonstration can be arranged at your convenience.

Is Emergency Office Supplies Australian owned?



Yes! We are Australian owned and proud of it.

I love a free gift when I receive my stationery - do you send them with your orders?

We deliver a free gift with every order from chocolate bars to gift vouchers. Check out our Free Giveaways brochure online for a full list of free items.

What is your delivery charge?

Emergency Office Supplies deliveries are free of charge for orders over \$20.00 metro Melbourne when you open an account.

How long will it take to receive my order?

We can guarantee delivery times to you.

In short, if you order today you will receive it tomorrow. If your order is urgent, Emergency Office Supplies is here to help, we also provide a 2-hour Emergency delivery service*

What happens when the promo finishes?

Emergency Office Supplies has a well established marketing plan with more than six major promos throughout the year, so there will always be something on offer for you.

What if I get offered a cheaper price?

Our Price Guarantee means that we will match or better any price for the identical products, apples for apples. Just let us know and we will always do our best.

What products groups do you supply?

At Emergency Office Supplies we supply just about everything you use in an office/warehouse. Apart from stationery, we supply IT consumables (toners, Inks, etc) coffee, tea, biscuits and kitchen cleaning products, office furniture, packaging supplies and first aid. We can even fix that broken office chair!